



April 9, 2020

# WE BRING THE BANK TO YOU™. NOW, AND ALWAYS.

When we chose the tagline “We Bring the Bank to You” for our organization, we cannot say we had the complete foresight to think this core value and way of life at Valliance would become the very cornerstone of serving our customers during a global pandemic. We’ve always wanted to be able to meet our customers where they are instead of asking them to stop their lives and businesses to make banking convenient for their bank. It is our commitment and promise at Valliance Bank to offer you the best experience, products, services, and security for you, your family, and your business.

Now more than ever we are committed to bringing you all the necessary and crucial banking services you need wherever you need them. “Bankers hours” are your hours. Please don’t hesitate to reach out to your banker or myself if you need anything during this time. We know some of our customers and community members are experiencing or will experience financial challenges as a result of this pandemic. We’re here to help in any way we can. Additional resources can be found on our COVID19 webpage at [www.vbank.com/covid19](http://www.vbank.com/covid19) or by reaching out to one of our bankers at 405-286-5700. Thank you for your business and allowing us to serve you.

We’re in this together,

**Alicia Wade**

Executive Vice President | Chief Operating Officer  
Valliance Bank